



GOOD AFTERNOON AUDIENCE

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- > I have worked in over 50 different countries around the world



TNO ROLE AND MISSION

- TNO was created back in the 1937 as:
 - a scientific support and accelerator to the Dutch Small and Medium Size industrials
 - It grew into a large organisation acting as think tank and innovator
 - We operate along two types of "projects"
 - > Where the industry tells us we have a problem, can TNO solve it
 - > Where we as TNO have an idea and ask the industry for support.
 - TNO receives funding from different Dutch Ministries
 - Executed under the contract rules of TNO



LESSON LEARNED

- TNO is historically very dutch and because of subsidies, more focussed towards dutch government
- TNO general rules for contract research are always in conflict with international cooperations







Highlights for today's presentation

- Qatar office as an example of industrial international business
- Aruba as an example of societal impact business
- TNO innovation for development







The Qatar office

- Came as an oligation: we entered Qatar with a big project on CCS (enhanced oil)
- The operator asked for a project leader on the spot
- Over the past six years we had a turn over of some 2 million
 - Food
 - Energy
 - Water







Lessons learned

Staff

- How to find someone, fit for purpose, willing to stay abroad for years
 - Reintegration of staff
 - Language
 - Is always a barrier

Culture

 Conflict between different cultures, everywhere you go - ot only Middle East







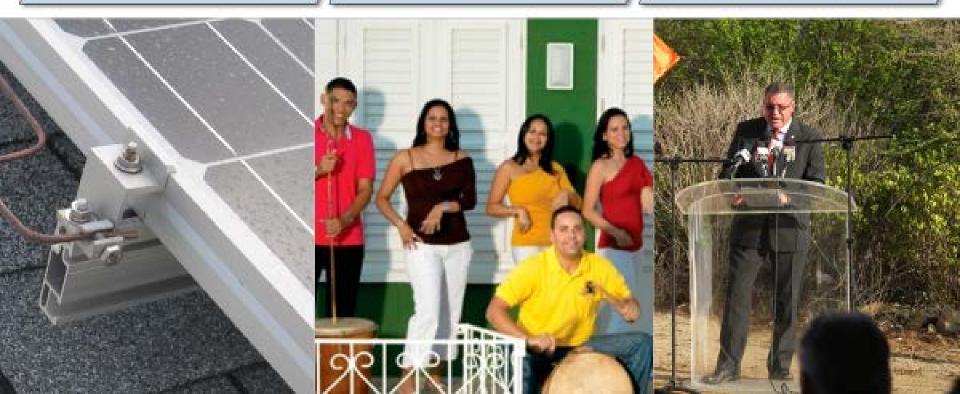
Aruba: One happy island

- > 100.000 inhabitants
- > 1.000.000 tourists
- > Prime minister Mike Eman: Aruba will be a sustainable island by 2020



Living Labs: moving sustainable solutions from concept to practical application

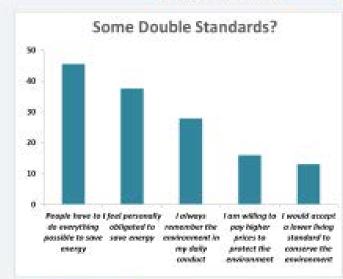
Technology Testing Social Adoption Economics & Policy



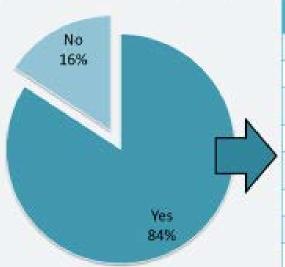
Barriers often not only technological



Social Adoption to Energy Efficiency Aruba nation-wide Baseline Study, 2013



Are you currently saving energy?



How?

Application	Yes % (past year)	Intend® (next year)	No % (Not interested)
Inverter airco	38	30	13
Inverter wash	7	45	41
Inverter micro	8	33	.54
Solar panels	3	30	65
Energy saving light	64	13	9
Water-saving	31	32	25
Gas-saving	6	32	52
Isolation	15	27	53
Windmill	2	14	83



Source: "Community Household Attitudes and Behaviors to Energy Efficiency Adoption", Findings ad Results, CBOT & University of Aruba, Aruba 2013



Smart Community Aruba State of the Art in Sustainable Living

Smart Community Aruba will become a residential neighborhood developed through a partnership of different Aruban and International partners. It will function as a sustainable energy island within Aruba. The key objective of Smart Community Aruba is to research and develop scalable technology solutions and business models to make the transition to a sustainable energy system a reality.



An open innovation platform

Conducting research in key innovation areas



P1 Sustainable Building



P2 Renewable Energy Integration



P3 Demand Response



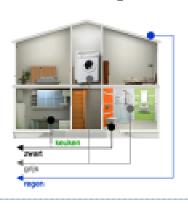
P4 Electric Mobility



P5 Human Factor



P6 Water Management



P7 Waste Management



P8 Food Supply





REQUIREMENTS FOR A SMART COMMUNITY

- Flexibility in the building concept
- Double commodiety lines for seecurity of supply
- Smart meters everywhere (several in one building)
- Contract for cooperation with tennants
- Sponsoring
- Industrial partners with innovative equipment to be tested/demonstrated



MICRO ALGAE PLANT





REOPENING OF THE REFINERY

- CO2 exhaust to be captured and used
- Microalgae, the chain:
 -) Oil
 - Waste water treatment
 - > Biowaste
 - > Pyrolises
 - Compost
 - Algriculture
 - Green houses



LESSONS LEARNED

- The world lives by the grace of volunteers
- > Beware of politics
- Aruba is too small for TNO
 - > Hub
 - Financial
 - > Partners



TNO INNOVATION FOR DEVELOPMENT

- Socio-economic impact at low-income groups in developing countries and emerging economies: poverty reduction, wealth and entrepreneurship
- Inclusive Innovation Inclusive Business
 - market-based solutions: high tech towards robust and affordable
 - with low-income groups as producer, supplier, consumer
 - new business opportunities for Dutch entrepreneurs
- > Sustainable: products, services, business model, scaling strategy
- Co-creation in public private partnerships





PROJECT: COOLING WITH THE SUN

- Issue: scarcity of food, spoiling of agricultural yield at small farms
- > Solution: cold chain on sustainable, affordable energy in South India
- Approach: with the development of cold storage and cold transport in rural areas we connect small farmers to mainstream food markets
- > 6 M€ project with 7 partners
- Impact: more nutritious food available for poor consumers, increased income for 10.000 small scale farmers, more business for Dutch logistic company with innovative TNO technology



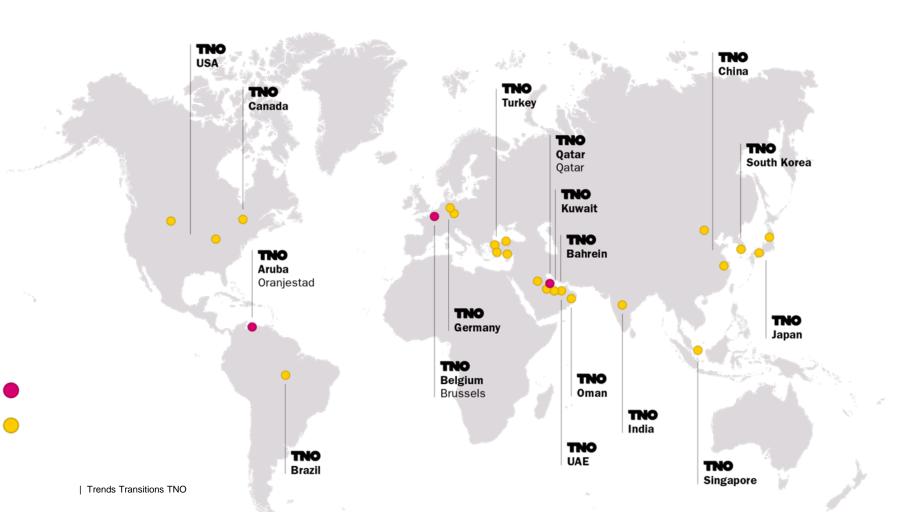






LESSONS LEARNED

- We have a wealth of dedicated staff
- We have a wealth of experience
- Are we the right teachers?
- Can we find the funding?
- Leave behind knowledge and business
- Cooperation with
 - Locals
 - Local universities
 - > SME's
 - Governments
 - > NGO's





THANK YOU FOR YOUR ATTENTION

- International cooperation is self accerating both over there and back home
- A perfect school for your staff
- International is not a waste basket but a valuable target
 - > Projects not succesfull here can be the ideal solution there
 - Staff with international experience are:
 - > Better people managers
 - More creative
 - Less stubborn